

IApproach™ Support Bulletin

Running under Windows Vista®, Windows 7® and Windows 8®

IApproach runs on Vista, Windows 7 and Windows 8 but if you experience problems running under these operating systems, please follow the steps below to ensure that IApproach runs properly.

Summary:

Windows Vista, Windows 7 and Windows 8 offer new security enhancements that may affect a variety of software designed to run under Windows 2000 and XP. Some of these enhancements include user permissions for file saving, folder and registry operations.

Possible problems you may experience running on Vista, Windows 7 or Windows 8:

- When opening or creating an FAA form, error message **An unsupported operation was attempted**
- When previewing or printing the 337 form, file location error: **File C:\~337_lpt was not found**
- Some documents do not print or display correctly
- Horizontal bars appear when viewing a document
- Miscellaneous messages regarding file saving
- Attempts to view certain documents such as TCDS or SBs results in **Error 4401**

Solution:

1. Right-click on the IApproach (IA6) icon on your desktop.
2. Click on **Properties** on the pop up menu
3. Click on **Compatibility** tab
4. Click on the checkbox for **Run this program in compatibility mode for** and choose **Windows XP (Service Pack 2)** for Vista users or **Windows XP (Service Pack 3)** for Windows 7 / 8 users
5. Click the checkbox for **Run this program as an Administrator**
6. Click **OK**



The actions listed above register IApproach as a trusted program with Windows Vista, Windows 7 and Windows 8 and you will now be able to run IApproach without problems.

For assistance please call us at 800-783-2827 (outside the US at 614-885-1169). Support via email at support@tdata.com