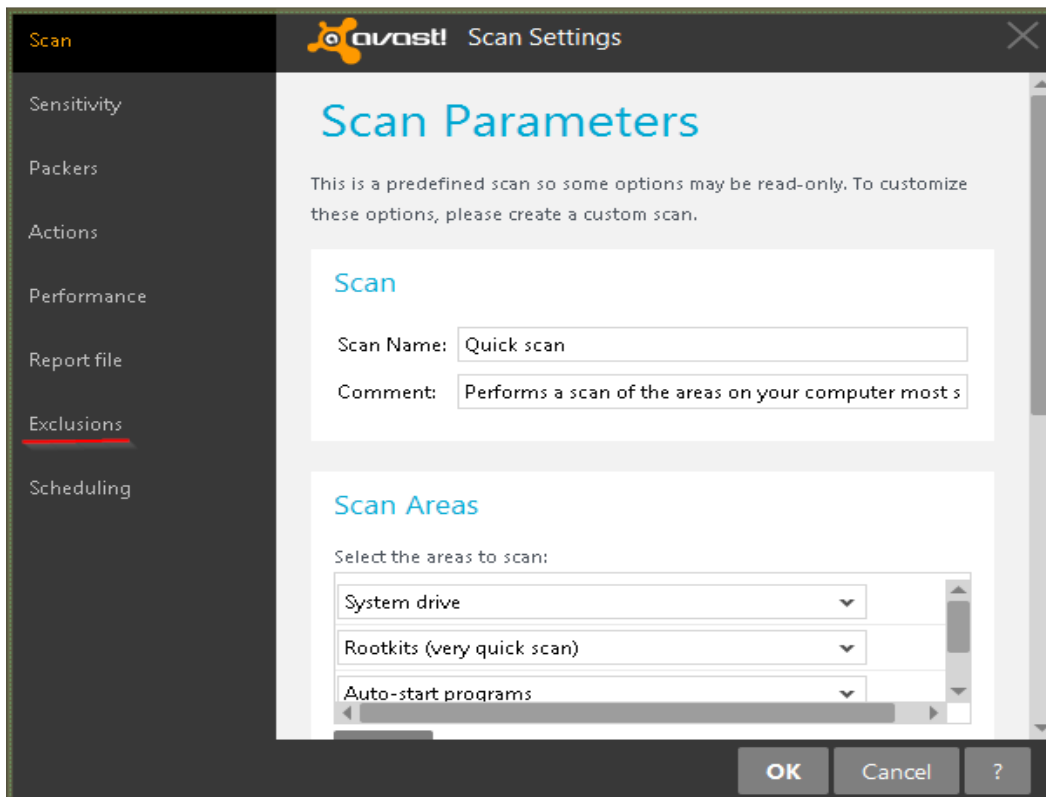


avast! Antivirus False Positive

avast! antivirus will sometimes flag our software as a virus. We are working with **avast!** now to resolve this oversight. In the meantime, you can add the IApproach software to the exclusions list in **avast!** so that you will no longer encounter this message.

To exclude IApproach software from the virus scan results:

Click on the **avast!** icon on the system tray to launch **avast!**. When the **avast!** screen appears, click on **Scan** to navigate to the Scan page. On the **Scan** page, click the **Settings** link to display the **Scan Parameters** screen.



Click the **Exclusions** bookmark on the left side of the screen and the **Exclusions** page appears.

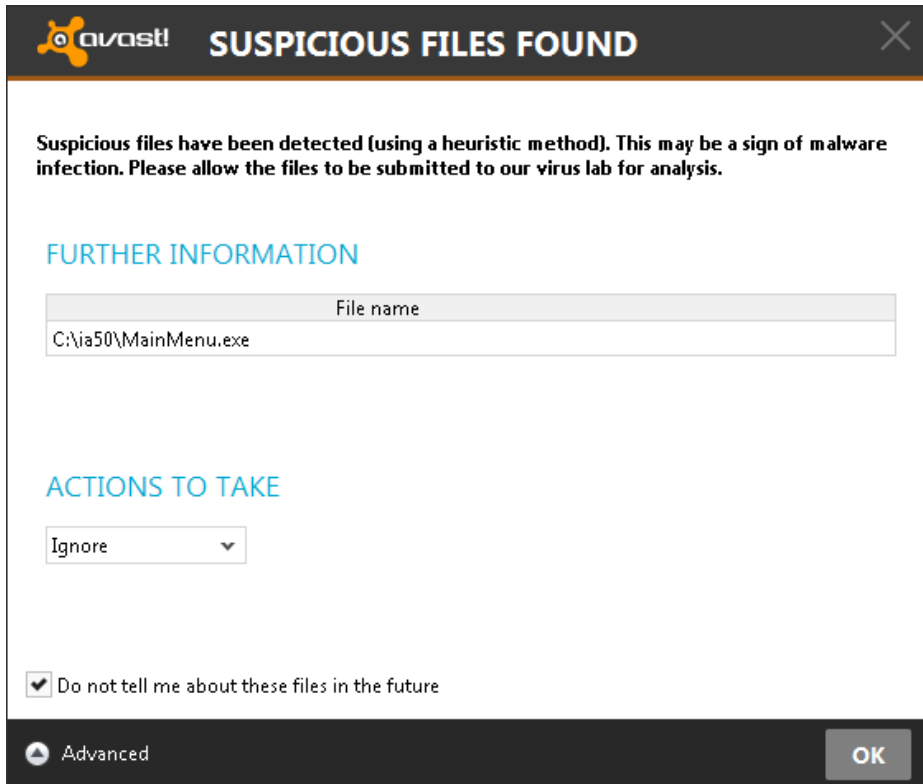
Click on the **browse** button and you will see the screen which allows you to navigate to the IA50 folder. Click on the selection box in front of the name and then select **OK**.

Finally, click the **Add** button.

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Suspicious Files Found

In the event that you see IApproach programs displayed on the **Suspicious Files Found** screen, simply select **Ignore** from **Actions to Take** and then click on the **Advanced** button which will allow you to checkmark “**Do not tell me about these files in the future.**”



Finally, click on **OK** to accept the selection.

Questions or Additional Assistance

If you need additional information or have any questions, please contact Tdata support at 1.614.885.1169.

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